

STEPHEN LANIGAN, PMP

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SUMMARY

A certified Project Management Professional (PMP) and Certified ScrumMaster (CSM) with 14 years experience in planning and managing projects across all phases of the Software Development Life Cycle. An IT professional with an additional 6+ years in technical analysis and software development.

Leadership and technical experience in the web, PC client-server, IVR and mainframe environments. Experience leading projects in matrix organizations from initiation through implementation. Expertise includes:

- Project management tools
- Business Intelligence and reporting
- Technical analysis and development
- Agile and traditional methodologies
- Business analysis
- Staff management and development

TECHNICAL SKILLS

TOOLS: MS Office Suite, MS Project, CA Clarity Project Management, MS Outlook, MS SharePoint, Lotus Notes, Cognos, Serena Dimensions Configuration Management and Requirements Management, MS Visio

TECHNICAL: Business Objects, Crystal Reports, SQL Server (SSIS, SSRS, SSAS), ETL Tools, HTML, XML, JavaScript, SQL, .NET

PROFESSIONAL EXPERIENCE

DATACORE Marketing, Westwood, KS

July, 2011 – November, 2011

A strategic marketing partner providing comprehensive data intelligence and marketing solutions to clients.

Project Manager

Managing software enhancement and direct marketing execution projects using formal project management tools and processes.

- Developed and executed program and project plans, including schedules and budgets.
- Managed scope, schedule and budget for multiple fast-paced projects.
- Coordinated development and deployment activities of internal associates and partner agencies.

Wal-Mart Stores, Bentonville, AR

April, 2011 – July, 2011

A large multi-national retail organization dedicated to helping customers save money so they can live better.

Project Manager – Information Systems Division

Managed financial system enhancement projects using formal SDLC processes and tools.

- Developed and executed comprehensive project management plans.
- Managed scope, schedule and budget for a large-scale Tax System enhancement project with a \$6M payback.
- Performed resource management in a large matrix organization.

DST Systems, Kansas City, MO

1991 - 2010

A mutual fund recordkeeping and defined retirement benefit plan processing company.

Senior Software Project Leader (2003 - 2010)

Managed and implemented PC client-server development and enhancement projects, improving the efficiency of our client's mutual fund and retirement account processing. Performed project management functions on medium to large scale projects.

- Developed and executed project management plans using iterative, agile and waterfall development methodologies.
- Performed business analysis including requirements gathering, joint application development and project documentation.
- Managed changes to project scope using a formal Change Management process.
- Produced status reports and progress documents to communicate project progress to management and other stakeholders.
- Coordinated development and implementation tasks across technical and client support groups in multiple locations.
- Performed Resource Management activities across multiple projects, improving the coordination of resources.
- Consulted on project management tools and processes. Advised ~25 project leaders, helping to improve their effectiveness.

- Managed 5 direct reports, providing career development guidance.
- Participated in implementation of the Clarity suite of project management tools and processes, which standardized project management in the organization.
- Designed and implemented reporting solutions and tools for use at the management and project team levels.
- Served as a Subject Matter Expert on PC product functionality; conducted quarterly training.
- Provided direct product and project support to customers.

Senior Software Engineer (2001 - 2003)

Designed and developed a web application that allows retirement plan sponsors to perform analysis of their retirement plans.

- Developed a design prototype, which helped to validate that requirements were satisfied.
- Coded and tested components using HTML, JavaScript and Java.

Staff Consultant (1998 - 2001)

Participated in defining the PC client-server development methodology and standards for the division. Designed and developed PC application components.

- Consulted with project teams on the planning and implementing of PC product enhancements, which contributed to the success of those projects.
- Participated in development of corporate GUI Design Standards and OO Methodology, both of which promoted consistency in PC design and implementation.
- Designed and developed a reporting system consisting of 50+ new Crystal reports, which helped clients verify that their retirement plans met federal regulations.

Software Project Leader (1991 - 1998)

Managed 11 PC client-server and Voice Response enhancement projects, which provided new product features to clients and shareholders. Performed all aspects of project management, including project planning, coordination and communications, all leading to project success.

EDUCATION AND CERTIFICATIONS

Bachelor of Arts, Business Management

Webster University, Kansas City, MO

Associate of Arts, Information Systems

Business Institute of Technology, Cedar Falls, IA

Project Management Professional (PMP) Certification

Project Management Institute – September, 2010

Certified ScrumMaster (CSM) Certification

Scrum Alliance – RippleRock – November, 2010

MS SQL Server 2008 Business Intelligence Certification Program

New Horizons, Overland Park, KS – February, 2011