

Lyn G. Levine, PMP

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OBJECTIVE

A leadership position in a growing organization seeking a PMP certified, Six Sigma trained, process improvement, and results oriented manager.

EDUCATION

State University of New York College at Fredonia, B.S., Computer Science and Business
PMP certification
Six Sigma training

PROFESSIONAL SUMMARY

Accomplished PMP certified and Six Sigma trained Senior Manager with more than 15 years of experience across diverse markets and industries managing **Quality Assurance (QA), Information Technology (IT), Web Farm, Marketing, Logistics, Banking, Telecommunications, Consulting, Business, Migration, Acquisition, Web Site, Client Server, Insurance, Government, Transportation, and Vendor** initiatives. Trench-hardened expert in managing **cross-functional teams** on and off site developing new products and maintaining the business project portfolio. Competent at **orchestrating multiple** IT and Business projects simultaneously from Conception to Post Implementation using **triple constraints and quality**. Implemented projects **within budget and on-time** consisting of a few thousand to \$30 million dollar budgets with 4 to 50 resources **on and off sites, including international resources**, using effective time and priority management skills. Launched **Systems Development Life Cycle (SDLC)** implementations company wide. Successful Manager of People, Process, and Technology. Highly **Motivated** Energetic Technology Leader who worked up from the ranks of Programmer into Management. Able to create structure out of chaos. Possess Government **Security Clearance**. Experienced at managing software and hardware implementations on **Client and Vendor sides**. Skilled at **managing vendors** and being in **vendor role**. Able to knowledgeably interact with technical and non-technical staff. Regularly tapped to **lead challenging projects** to analyze, assess, and implement resolution. **Strategic thinker, passionate, true leader.**

Managed business and technology projects such as Billing, Acquisitions, Fraud, Credit Cards, Accounting, Migration, Disaster Recovery Exercises, Government, Software Upgrades, Adding capacity to Web Farm servers, Farm Service Agency (FSA) Stabilization Efforts, Governance, Rational Unified Process (RUP), Logistics, Software Upgrades, Hardware Upgrades, Conversion, Infrastructure, Inventory, Vehicle Tracking, Fraud, purchase and installation of hardware and software, Monitoring Network Performance, Point of Sale, Pricing, Voice XML, Websphere, 1099 Tax, Telecommunications, Manual to Automated Processes, Legacy, Travel and Expense, Web Based, Disaster Recovery, XML Gateway, Code and Stress Lab Creation, Banking, Invoicing, Transportation, Vendor, and Insurance projects.

Managed technology projects consisting of Active Directory, Apache 2 web server, AS/400, Broad vision,, Celerra, CICS, Cisco modem routers, CLARiiON, Clear Case, Client Server, COBOL, DB2, Ear files, Endeavor, Excel, Exchange 2000 and 2003, Framework, Grabs, GUI, HTML, HEATs, Hewett Packard, HP Openview, HTML, JAVA, JPGs, Linux, Mainframe, McData Switches, Merlin, MQ, Niku, Open Replicator, Oracle, Perl, PVCS, Rational Requisite Pro, Rational Rose, Remedy, RS/6000, RUP, SAN Copy, SMARTS, Sun, Symmetrix, Test Director, Visio, VMLab Manager, Veriphone Point of Sale devices, VoiceXML, Web, Webtrends, Websphere 5.0, 6.1, and XD, Web Farm, Windows 95-XP, WinRunner, XML Gateway, SQL 2005, VMWare ESX, other relational databases and other technologies.

KEY ACCOMPLISHMENTS

- ◆ Increased Test Environments Stability by 100%
- ◆ Reduced Production Trouble Tickets by 25%
- ◆ Launched SDLC processes Enterprise Wide
- ◆ Lead Senior Project Manager / Program Manager/ Sr. Manager
- ◆ Sr. Manager of Quality Assurance over Infrastructure and Acquisitions
- ◆ Brought 'in progress' troubled projects to completion
- ◆ Implemented Quarterly Release Cycles
- ◆ Converted and migrated company acquired systems
- ◆ Decreased Trouble Ticket resolution time
- ◆ Endorsed product lines and market presence
- ◆ Purchased hardware and software
- ◆ Data mapped newly acquired company systems
- ◆ Led \$6.8 million acquired fuel credit card applications migration
- ◆ Created strongest to weakest performer metrics
- ◆ Improved processes using Six Sigma method, DMAIC
- ◆ Coordinated product prototype needs for marketing, engineering, and management
- ◆ Directed in-house and off-site vendors, and employees
- ◆ Led \$25M Enterprise project for test environment creation
- ◆ Incorporated Project Management role in unstructured department
- ◆ Utilized Spanish interpreter to analyze Puerto Rican contract requirements
- ◆ Formulated/presented various possible business scenarios to stakeholders
- ◆ Coordinated contractual agreements with Legal Department
- ◆ Built and maintained new business relationships
- ◆ Microsoft Project point of contact for other project managers
- ◆ Managed projects with stakeholders in different parts of the world
- ◆ Negotiated with stakeholders on requirements and timelines
- ◆ Led projects affecting all of the Information Technology department
- ◆ Provided metrics to upper management on success of corporate level projects
- ◆ Administered multiple projects simultaneously
- ◆ Mentored other Project Managers
- ◆ Responsible for employee hiring, training, appraisals, and discipline

KEY ACTIVITIES, DELIVERABLES and TOOLS

Assumptions and Constraints Logs	Milestone Usage and Reporting
Base lining	Net meeting
Benchmarking	Organization Breakdown Structure
Business Cases	Payback Period
Change Logs	Power Point Presentations
Client Collaboration	Program Management
Communication Plans and Logs	Project Budget
Contingency Plans	Project Charter
Cost Analysis and Estimates	Project Gate Reviews
Dashboards	Project Management Office (PMO)
Defect Tracking	Project Management RUP Artifacts
Design Documents	Project Schedules
Documents of Understanding	Quality Assurance Plans
Employee Evaluations	Request for Proposals (RFP)
Engineering Requirements	Requirements
EPK	Resource Scheduling
Excel	Resource Skills Matrix
Expedient Problem Resolution	Return on Investment
Feasibility Study	Risk Lists / Management
Forecasted and Tracked Budgets	RUP PM Artifacts
Gap Analysis	Sarbanes Oxley
Gathering and Prioritizing Requirements	Scope Change Impact
Governance Board	Scoring matrix for vendor selection
High Level Design Documents	Service Level Agreement
Impact of Assessment	Signoffs
Implementation Plan	Statement of Work
International Change Board Liaison	Status Reports
Issues Log	Stop Light Charts
JAD	System Design Flows
Lead Project Manager	System Development Life Cycle Implementations
Lessons Learned	Test Plans and Cases
Local and International Mandates	Traceability Matrix
Mentoring and Nurturing	Tracking
Methods of Operations and Procedures (MOPS)	Use Cases
Metrics	Various alternate business scenarios
Microsoft Project/Server	Visio

PROFESSIONAL EXPERIENCE

<i>2007 - 2008</i>	<i>Project Manager Consultant</i>	<i>USDA, Kansas City, MO</i>
<i>2006</i>	<i>Project Manager Consultant</i> <i>Project Manager Consultant</i>	<i>EMC, Overland Park, KS</i> <i>US Bank, Overland Park, KS</i>
<i>2005-2006</i>	<i>Project Manager Consultant</i>	<i>Yellow Roadway, Overland Park, KS</i>
<i>2004 – 2005</i>	<i>Delivery Project Manager Consultant</i>	<i>USDA, Kansas City, MO</i>
<i>2004</i>	<i>Business Solutions Product Development Consultant</i>	<i>Sprint, Overland Park, KS</i>
<i>2003</i>	<i>Project Manager Consultant</i>	<i>General Electric Reinsurance Corporation Overland Park, KS</i>
<i>2002 – 2003</i>	<i>Project Manager Consultant</i>	<i>Purple Crayons, Overland Park, KS</i>
<i>2001</i>	<i>Project Manager Consultant</i>	<i>Sprint, Overland Park, KS</i>
<i>1999 – 2001</i>	<i>Senior Manager of Enterprise System Assimilation Teams/ Program Manager of Conversion Teams,</i> <i>Senior Manager of Information Systems Quality Assurance Infrastructure Team</i>	<i>McLeodUSA, Cedar Rapids, IA</i>
<i>1997 – 1999</i>	<i>Program Manager/Project Manager/Software Engineer Consultant</i>	<i>MCI WorldCom, Cedar Rapids, IA</i>
<i>1993 – 1997</i>	<i>Project/Release Manager/ Configuration Manager/Maintenance Lead/Development</i>	<i>MCI, Cedar Rapids, IA</i>
<i>1983 – 1993</i>	<i>Project Manager/Programmer Analyst</i>	<i>Marine Midland Bank, Buffalo, NY</i>